

SONY.

Hi-Fi Products
Service Bulletin

CSA-13

Sony Service Company - Technical Services
A Division of Sony Electronics Inc.
Sony Drive, Park Ridge, New Jersey 07656

Model: D-802K

No. 395

Subject: Battery Wire Shorted Or Mis-connected

Date: May 13, 1994

Symptom:
(**)

On some units the positive (red) wire from the battery compartment may be connected to the wrong place on the Main board. On some units the positive (red) wire from the battery compartment may be shorted by the negative battery terminal.

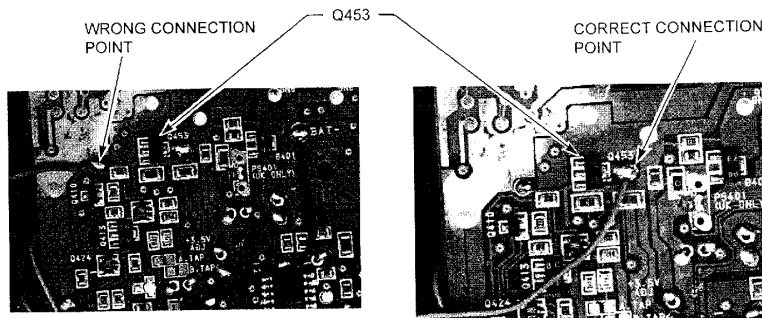
Solution: Check for these conditions on all applicable units being serviced, regardless of the customer's complaint.

Take corrective action if either of these conditions are encountered, i.e. move the red wire to the correct connection point on the Main board, and/or move the red wire away from the negative terminal and secure it with tape.

Sony will cover the repair charges associated with these two issues for out-of-warranty units as well as in-warranty units. Please submit a NARDA claim as usual for warranty repairs. When the customer's unit is out of warranty the Date of Purchase and Dealer information is not required. Sony will re-imburse your claim without these fields filled in as would normally be required.

Serial number range in which these conditions *might* be found:

Shorted wire: 301401 and higher.
Mis-connected wire: 449101 and higher.



(Continued)

Reference:
Autoflagged - YES



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